

Item No. 12.	Classification: Open	Date: 4 October 2016	Meeting Name: Health and Wellbeing Board
Report title:		Healthwatch Southwark Engagement Update	
Ward(s) or groups affected:		Southwark wide	
From:		Aarti Gandesha, Healthwatch Southwark Manager	

RECOMMENDATIONS

1. The board is requested to note Healthwatch Southwark's engagement since April 2016 (Appendix 1).

BACKGROUND INFORMATION

2. Healthwatch Southwark was created in April 2013, as part of the 2012 Health & Social Care Act reforms and is part of a local Healthwatch network that is supported by a national Healthwatch England body.
3. Healthwatch Southwark's aim is to effectively represent the voice and needs of the local community and to encourage the wider Southwark population - including seldom heard voices – to speak out about their experiences of health and social care.
4. By engaging with members of the public, Healthwatch Southwark learns about key issues and difficulties that local people encounter when using healthcare services.
5. With an influential presence amongst healthcare boards and committees across the borough, Healthwatch Southwark is the critical friend of publicly provided local health and social care services.
6. Healthwatch Southwark can relay people's feedback to healthcare providers and commissioners in Southwark. Since launching in 2013, Healthwatch Southwark has developed good working relationships with providers and commissioners to share intelligence, and is exploring ways to strengthen this further.

BACKGROUND PAPERS

Background papers	Held at	Contact
None		

APPENDICES

No.	Title
Appendix 1	Healthwatch Southwark: Engagement Update (April 2016 – Present)

AUDIT TRAIL

Lead Officer	Aarti Gandesha, Healthwatch Southwark Manager	
Report Author	Aarti Gandesha	
Version	Final	
Dated	21 September 2016	
Key Decision?	No	
CONSULTATION WITH OTHER OFFICERS / DIRECTORATES / CABINET MEMBER		
Officer Title	Comments Sought	Comments Included
Director of Law and Democracy	No	No
Strategic Director of Finance and Governance	No	No
Cabinet Member	No	No
Date final report sent to Constitutional Team	21 September 2016	